Thank you for visiting our website jtel.de and for your interest in our company and our offers. Despite careful control of the content, we do not accept any liability for external links to third-party content, as we did not initiate the transmission of this information, nor did we select or change the addressee of the transmitted information or the transmitted information itself.

The protection of your personal data during the collection, processing and use on the occasion of your visit to our website is an important concern for us and is carried out within the framework of the legal regulations, about which you can inform yourself e.g. under www.bfd.bund.de.

In the following, we explain what information we collect during your visit to our websites and how it is used:

- 1. collection and storage of personal data and the nature and purpose of their use
 - a) When visiting the website

Each time a customer (or other visitor) accesses our website, information is automatically sent to the server of our website by the internet browser used on your end device (computer, laptop, tablet, smartphone, etc.). This information is temporarily stored in a so-called log file.

The following data is collected without your intervention and stored until automated deletion:

- IP address of the requesting computer, as well as device ID or individual device identifier and device type,
- Name of the file retrieved and amount of data transferred, as well as date and time of retrieval,
- Message about successful retrieval,
- requesting domain,
- Description of the type of Internet browser used and, if applicable, the operating system of your terminal device, as well as the name of your access provider,
- Your browser history data and your standard weblog information,
- Location data, including location data from your mobile device. Please note that most mobile devices allow you to control or disable the use of location services in the settings menu of the mobile device.

Our legitimate interest according to Art. 6 para. 1 p. 1 lit. f DSGVO to collect the data is based on the following purposes: ensuring a smooth

connection and a comfortable use of the website, evaluation of system security and stability as well as for other administrative purposes.

In no case do we use the collected data for the purpose of drawing conclusions about your person.

• b) When using our contact form

For questions of any kind, we offer you the possibility to contact us via a form provided on the website. At least the following information is required: name, e-mail address and company name, so that we know who the enquiry is from and can answer it. Further information can be provided voluntarily.

Data processing for the purpose of contacting us is carried out in accordance with Art. 6 Para. 1 S. 1 lit. a DSGVO on the basis of your voluntarily given consent.

The personal data collected by us for the use of the contact form will be automatically deleted after completion of your request.

• 2. disclosure of personal data

Your data will not be transferred to third parties for purposes other than those listed below.

We will only share your data with third parties if:

- you have given your express consent to this in accordance with (Art. 6 para. 1 p. 1 lit. a DSGVO),
- this is necessary for the processing of contractual relationships with you (Art. 6 para. 1 lit. b DSGVO),
- there is a legal obligation to disclose the data (Art.6 para.1 lit. c DSGVO),
- the disclosure is necessary for the assertion, exercise or defence of legal claims and there is no reason to assume that you have an overriding interest worthy of protection in the non-disclosure of your data (Art. 6 para. 1 p. 1 lit. f DSGVO).

In these cases, however, the scope of the transmitted data is limited to the necessary minimum.

Our data protection provisions are in accordance with the applicable data protection regulations and the data is only processed in the Federal Republic of Germany / European Union. A transfer to third countries does not take place and is not intended.

• 3. data subject rights

Upon request, we will be happy to inform you whether and which personal data relating to you are stored (Art. 15 DSGVO), in particular about the processing purposes, the category of personal data, the categories of recipients to whom your data have been or will be disclosed, the planned storage period, the existence of a right to rectification, erasure, restriction of processing or objection, the existence of a right of complaint, the origin of your data if it has not been collected by us, and the existence of automated decision-making, including profiling.

You also have the right to have any incorrectly collected personal data corrected or incompletely collected data completed (Art. 16 GDPR).

Furthermore, you have the right to demand that we restrict the processing of your data, provided that the legal requirements for this are met (Art. 18 DSGVO).

You have the right to receive the personal data concerning you in a structured, common and machine-readable format or to request that it be transferred to another controller (Art. 20 DSGVO).

In addition, you have the so-called "right to be forgotten", i.e. you can demand that we delete your personal data, provided that the legal requirements for this are met (Art. 17 DSGVO).

Irrespective of this, your personal data will be automatically deleted by us if the purpose of the data collection has ceased to exist or the data processing has been carried out unlawfully.

According to Art. 7 (3) DSGVO, you have the right to revoke your consent at any time. This has the consequence that we may no longer continue the data processing based on this consent in the future.

You also have the right to object to the processing of your personal data at any time, provided that a right of objection is provided for by law. In the event of an effective revocation, your personal data will also be automatically deleted by us (Art. 21 DSGVO).

If you wish to exercise your right of revocation or objection, simply send an email to: <u>datenschutz@jtel.de.</u>

In the event of violations of data protection regulations, you have the possibility to lodge a complaint with a supervisory authority in accordance with Art. 77 DSGVO.

• 4. duration of the data storage

The data collected will be stored by us for as long as is necessary for the performance of the contracts entered into with us or you have not exercised your right to erasure or your right to transfer data to another company.

• 5. cookies

We use cookies on our website. These are small text files that are automatically created by your browser and stored on your terminal device when you visit our website. Information is stored in the cookie that is related to the specific end device used. However, this does not mean that we gain immediate knowledge of your identity. The use of cookies initially serves to make the use of our offer more pleasant for you:

We use so-called session cookies to recognise that you have already visited individual sub-pages of our website. If you have registered, your password is stored for the duration of your visit to our website and the change of sub-pages, so that you do not have to re-enter it each time. These session cookies are automatically deleted after you leave our website.

In order to optimise user-friendliness, we use temporary cookies that are stored on your end device for a certain fixed period of time. If you visit our site again to use our services, it is automatically recognised that you have already been with us and which entries and settings you have made so that you do not have to enter them again.

On the other hand, we use cookies to statistically record and evaluate the use of our website and to optimise our offer for you. These cookies enable us to automatically recognise that you have already visited our website when you visit it again. These cookies are automatically deleted after a defined period of time. The data processed by cookies is necessary for the aforementioned purposes to protect our legitimate interests as well as those of third parties in accordance with Art. 6 (1) p. 1 lit. f DSGVO. Most browsers accept cookies automatically. If you do not wish us to recognise information about your computer, please set your internet browser to delete cookies from your computer hard drive, block all cookies or warn you before a cookie is stored. You can find out how to delete or block cookies in the Help and Support section of your internet browser. There you will find instructions on how to find the file or directory where cookies are stored. In any case, please note that the complete deactivation of cookies may mean that you cannot use all the functions of our website.

Java applets and Java script are used in the provision of our Internet offer. If you do not wish to use these utilities or active content for security reasons, you should deactivate the corresponding setting in your browser.

6. online marketing/analysis tools

none

Twitter

Our website also includes functions of the Twitter service. These functions are offered by Twitter Inc, Twitter, Inc. 1355 Market St, Suite 900, San Francisco, CA 94103, USA. By using Twitter and the "Re-Tweet" function, the websites you visit are linked to your Twitter account and made known to other users. In the process, data is also transmitted to Twitter. We would like to point out that we, as the provider of our website, do not receive any knowledge of the content of the transmitted data or its use by Twitter. You can find more information on this in Twitter's privacy policy at http://twitter.com/privacy. You can change your privacy settings on Twitter in the account settings at http://twitter.com/account/settings. To prevent Twitter from collecting data when you visit our website, log out of Twitter before visiting. To prevent Twitter from generally accessing your data via websites, you can exclude Twitter social plugins by using an add-on for your browser (e.g. "Twitter Blocker", https://disconnect.me).

Xing

Plugins of the social network XING (XING AG, Dammtorstraße 30, 20354 Hamburg, Germany) are integrated on our website. When you click on the XING button on our website, a connection is briefly established via your browser to the XING servers, with which the "XING Share Button" functions (in particular the calculation/display of the counter value) are provided in order to observe your visit behaviour in relation to the "XING Share Button", if applicable.

We would like to point out that we, as the provider of the website, have no knowledge of the content of the data actually transmitted or its use by XING. For further information and the latest version of the privacy policy for the "XING Share Button", please visit:

https://dev.xing.com/plugins/share button/privacy policy

LinkedIn

Plugins of the social network LinkedIn are integrated on our website. The provider is LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043,

USA. When you click on the LinkedIn button, a connection to the LinkedIn servers is established. The content of the plugin is transmitted by LinkedIn directly to your browser and integrated by it into the website. As a result, the information that you have visited our website is forwarded to LinkedIn.

If you are logged in with your LinkedIn account, clicking on the LinkedIn button can directly associate your visit to our website with your profile. Even if you do not have a profile, it cannot be ruled out that your IP address will be stored by LinkedIn.

We would like to point out that we, as the provider of the website, have no knowledge of the content of the transmitted data or its use by LinkedIn. For more information on LinkedIn's privacy policy, please visit https://www.linkedin.com/legal/privacy-policy.

Data security

We take all necessary technical and organisational security measures to store your personal data in such a way that they are not accessible to third parties or the public. Should you wish to contact us by e-mail, we would like to point out that the confidentiality of the information transmitted cannot be fully guaranteed when using this method of communication. We therefore recommend that you send us confidential information exclusively by post.

Up-to-dateness and amendment of this privacy policy

This privacy policy is currently valid.

Due to the further development of our website and offers on it or due to changed legal or official requirements, it may become necessary to change this data protection declaration. You can access and print out the current data protection declaration at any time on the website at <u>itel.de/resources/datenschutzerklaerung.pdf.</u>

Name and contact details of the controller

This data protection information applies to data processing by:

jtel GmbH, Valentin-Linhof-Str. 2, 81829 Munich, E-Mail: info@jtel.de, Tel: +49 (89) 4614 950-0

Data Protection Officer:

Thomas Neuwert, neto consulting, Münchener Str. 74, 83022 Rosenheim, Tel. +49 8031 7987660 Mail: <u>datenschutz@jtel.de</u>